

BUSINESS



To capture performance excellence, Ohio's businesses will have to be more innovative, strategic, flexible, and results driven.

The Baldrige Criteria for Performance Excellence is a framework for continuous improvement aimed at achieving results that are important to your organization. The framework is designed to help organizations use an aligned approach to organizational performance management.

“Ferguson Metals has participated in OPE’s assessment program three times and has achieved the Gold Level of recognition. We continually stress to our employees that it is not about winning the award. OPE’s assessment programs are excellent tools to check the health of our organization, celebrate our successes along the way and most of all maintain our momentum towards becoming the best organization possible.”

Scott Fasse
Director of Marketing

Ferguson Metals
Hamilton, Ohio
2006 OPE Gold Award



With their international acceptance as the model for performance excellence, the Baldrige Criteria becomes a common language for communication among organizations for sharing best practices.



Whether your business is small or large, has one facility or multiple sites across the state, the Baldrige Criteria provides a valuable framework that can help you achieve results.

BUSINESS



More than any other program, the Ohio Partnership for Excellence is responsible for making quality a statewide priority and disseminating best practices across Ohio.



We invite you to partner with OPE and participate in a community of professionals who:

- Share a practical concern to share knowledge and solutions.
- Build competency and expertise.
- Improve the ability for healthcare organizations to deliver maximum value to patients and customers.

For more information on OPE and the Baldrige Criteria, visit us on the web or give us a call.

Why implement Baldrige? The answer is simple, to achieve results.

The Business Criteria are designed to help organizations use an integrated approach to organizational performance management that results in:

- Delivery of ever-improving value to customers, employees and stakeholders, contributing to improved organizational sustainability.
- Improvement of overall effectiveness and capabilities.
- Organizational and personal learning.
- The Criteria will also help you align resources, improve communications, and boost productivity and effectiveness.



*Helping organizations
see improved results*

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